

3 Gen, LLC Request for Repair

3 Gen, LLC Attn: Repairs
31521 Rancho Viejo RD, Ste 104
San Juan Capistrano, CA 92675

Date of Request: _____

Name of Contact Person: _____

Telephone Number: _____ Ext: _____

Email Address: _____

Return Address

Name of Institution: _____

Name of Requestor: _____

Street Address: _____

Suite/Bdlg/Apt#: _____

City, State Zip Code: _____

Model: _____

Serial Number: _____

Problem or Reason for Return: _____

Please be advised: There is a \$35.00 (USD) service fee for all cleanings, dropped units and other Non-Warranty Repairs. This fee includes return postage via UPS Ground service (1-5 business days depending on your location) and you can expect your device to be serviced within 2 business days after being received at our repair facility. The warranty does not cover batteries or expedited shipping fees. Please call (949) 481-6384 for battery costs and expedited return service fees.

Credit Card Number: _____ Exp. Date: ____/____ CVV: _____

*****3 Gen, LLC ONLY*****

Date Received by 3 Gen, LLC: _____

Investigations and Findings: _____

Action Taken to Repair: _____

Type of Repair (circle one): WARRANTY NON-WARRANTY

Corrective Action Required (circle one): YES NO

Disposition (circle one): Unit Repaired Unit Replaced

If Repaired, Parts Issued for Repair: _____

If Replaced, Replacement Serial Number: _____

Date Returned to Customer: _____

Form Completed By: _____